Manual

Nerve Centre® Personal app

(Tracking, Profile, Account)

A robust notification solution with rich functionality

A NerveCentre™ app - nervecentre.nl

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CONTENT

INTRODUCTION

With the Nerve Centre® Personal App you can manage Nerve Centre® alarms from your device, set your availability status, and view and edit personal information.

ALARMS

Alarms in Nerve Centre® can be used for a broad range of applications: from requesting technical assistence from a colleague to reporting minor accidents to alerting large groups of people in case of a fire. Instead of calling an alarm number or having to walk to a console, alarms can be started from your device.

Alarm   Timer   Tracking   Profile   Account

MODULAR DESIGN

The modular design of the Nerve Centre® Personal App makes it easy to add and adjust functionality based on the needs of your organization.

This manual contains information and explanation on the **Tracking**, **Profile**, and **Account** modules of the Nerve Centre® Personal App. For more information on managing alarms and the other functions of the Alarm and Timer modules, see *Manual—Alarms in the Nerve Centre® Personal App*.

QUICKSTART GUIDE

Signing in/out

Open te Nerve Centre® Personal App and log in with your username and password.

You can sign out from the Nerve Centre® Personal App on the Account page (at the bottom of the menu).

MODULES AND FUNCTIONS

The **Alarm** and **Timer** modules let you start and resolve alarms from your device. For more information on managing alarms and the other functions of the Alarm and Timer modules, see *Manual—Alarms in the Nerve Centre® Personal App*.

The **Tracking** module determines your device's position with the help of GPS, WiFi, Bluetooth beacons, or a combination of two or more.

In order to start using location tracking, give the Nerve Centre® Personal App access to your device's location-functionality. For both Android and Apple devices this can be done through the popup that appears when starting the app.

The **Profile** module lets you manage your own account from your device. In the Profile module you can:

- Set your availability status and edit personal information
- Add or edit your addresses
- Join and leave user groups

Swipe items to the right to edit them, to the left to delete them.

On the **Account** page you can sign out from the Nerve Centre® Personal App, find system information, and send diagnostic information to the server.

TRACKING MODULE

The Tracking module of the Nerve Centre® Personal App determines your device's position with the help of GPS, WiFi, Bluetooth beacons, or a combination of two or more. This location can be used, for example, to update dynamic user groups or when starting or receiving alarms.

'Update interval' indicates how often the app updates new location data to the server.

The time of the most recent location update

The currently available locating sources. In this example: Geo (GPS) and Wifi.

The locations this device visited while the app was active.

☰ Tracking

Track my location

| Updating interval | 00:01:00 |
| Last update | 08:23:40 AM |

Send my location

Locating sources

Geo   WiFi

Last locations

Callandstraat 44
08:13:57

If desired, you can send location data to the server manually with the "Send my location" button.

The Tracking module

LOCATING SOURCES

The app can make use of three difference locating sources to determine the location of the device..

Geo: uses the device's GPS function.

WiFi: uses nearby wireless networks to determine the location.

Bluetooth beacons: uses BLE (Bluetooth Low Energy technology to find the position relative to nearby Bluetooth beacons. The Nerve Centre® Personal App supports both Apples iBeacon as Google's Eddystone.

LOCATION TRACKING ON IOS AND ANDROID

To make use of location tracking, the app needs permission to use this functionality of your device. The corresponding source must also be enabled. For example: when WiFi or Bluetooth is used as a locating source, device WiFi or Bluetooth must be on.

Locating Services on Apple devices (iOS)

When starting the Nerve Centre® Personal App , it requests access to Locating Services. Pick "Allow" to ensure the Tracking module functions properly.

Locating services on iOS can also be enabled on the page 'Settings' > 'Privacy' > 'Location Services'. Choose "Always" for optimal functioning of the Tracking module.

Location on Android devices

When starting the Nerve Centre® Personal App, it requests permission to use Location services.

Press "Ok" in the popup menu	In the Location menu, press"Mode"	Choose "High accuracy"
1	**2**	**3**
Popup	Location menu	Mode menu

Location settings in Android can also be configured by navigating to 'Settings' > 'Location'. (On some devices: 'Settings' > 'Security and Location' > 'Location' or 'Settings' > 'Advanced settings' > 'Location').
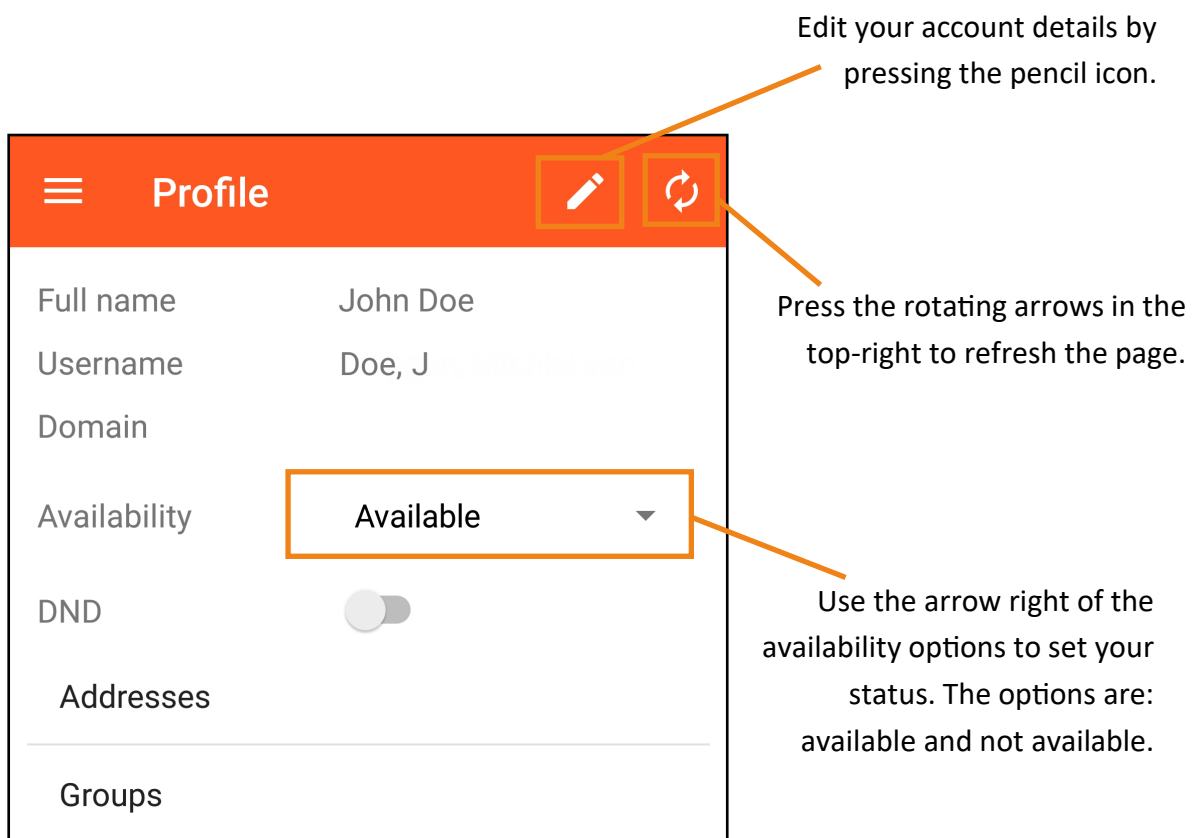
PROFILE MODULE

With the Profile module of the Nerve Centre® Personal App you can manage your account on your device. Besides editing personal details and contact information, you can also join user groups (or leave them) and adjust your availability status.

Your availability status determines if and how you receive alarms through the Nerve Centre® Personal App.

Any changes you make are automatically updated to the server.

Edit your account details by pressing the pencil icon.

Press the rotating arrows in the top-right to refresh the page.

Use the arrow right of the availability options to set your status. The options are: available and not available.

The Profile module

GROUPS

The Groups– menu shows which groups you are currently a member of. User groups in the Nerve Centre® Personal App are used to simultaneously contact large groups of people. Groups can consist of employees working in the same department, have similar responsibilities or skills (e.g. first aid team), are part of the same project, etc.

JOINING AND LEAVING GROUPS

Join new groups using the plus-symbol (+) in the top right.

Swipe a group to the left to leave it.

Change your availability with the switches next to each group.

ADRESSES

In the Profile module of the Nerve Centre® Personal App you can view and edit your contact information. The system uses this information to contact you, for example to send active alarms.

ADDING, EDITING, AND REMOVING ADDRESSES

Use the plus-sign (+) to add an address.

Swipe an address to the right to edit it.

Delete an address by swiping it to the left.

Address types

There are different address types:

- Email
- GSM
- IM (Instant Messaging)
- PBX (Private Branch Exchange)
- PSTN (Public Switched Telephone Network)
- SIP (Session Initiation Protocol)

Address properties

Not all devices have the same functionality. For example, a landline phone can make calls but cannot send or receive text messages:
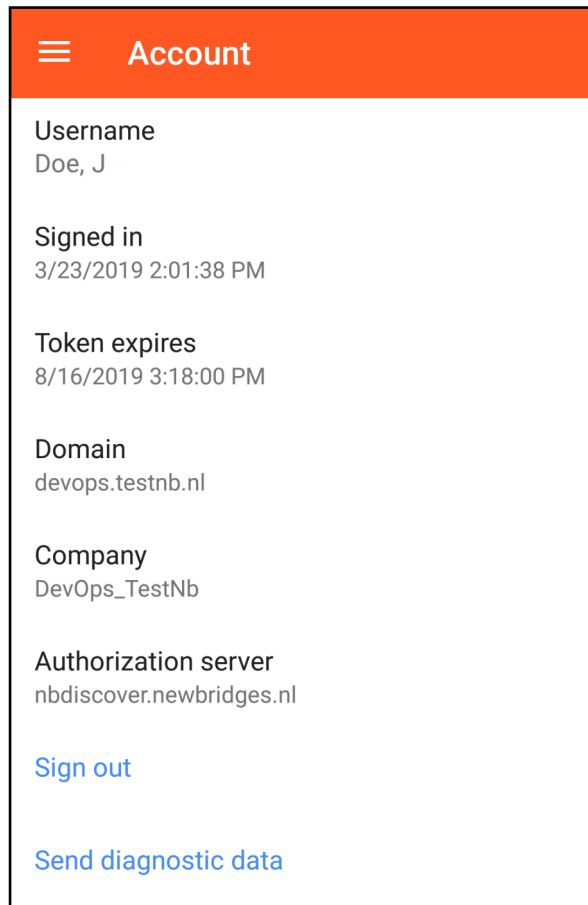
The available properties are:

- Location – location tracking (GPS);
- Messaging – text messaging;
- Speech – phone calls.

ACCOUNT PAGE

On the account page you can: find system information, sign out from the Nerve Centre® Personal App, and send diagnostic information to the server.

The Account page